

Frequently Asked Questions

How can I get in touch?

You can contact [HL Tutoring Services](#) using the contact form on the website or give me a ring. +44 (0) 7950598030 I will return your call later if I don't answer straight away. (I may be teaching). You can also email. I prefer a text message rather than a Whatsapp message. I generally don't use Whatsapp unless there are issues with an online video lesson (or I have specified that using Whatsapp is OK). Scroll right down to the bottom of the website page to find important information such as contact details. For reschedules please ring.

Are you an experienced tutor?

Don't worry. You are in safe hands! I have been [teaching as a fully qualified teacher with QTS \(Qualified Teacher Status\) since 1998](#) and have tutored students on and off throughout my teaching career. I still work in schools so I'm able to keep up-to-date in the rapidly changing educational world. Students will benefit as I can complement what is happening in school/college. I have created plenty of high quality teaching resources too. Students have gone on to gain entry into top local schools, aced their SATs, reached their end of year and key stage targets or most importantly gained enough confidence to believe in their own ability.

Which subjects do you teach?

I teach [primary English, primary maths, primary music and beginner/intermediate level violin](#). I also teach Key Stage Three education and [English as a Foreign Language for adults](#).

Do you teach GCSE students?

I have on occasion, but I don't generally teach students GCSE subjects.

How would you explain HL Tutoring Services' teaching style?

I am a positive teacher; I like to give lots of praise and encouragement. Confidence building is the main aim. The best way to find out more about my [teaching style](#) is to [read fantastic reviews from others](#) or to [watch sample lessons on the blog](#).

Do you travel to people's homes?

I don't travel to other people's homes. This is because travel time can take at least 2 hours in addition to the actual lesson(s). Lessons take place in Leeds, LS5 3DW or online.

Why do you take advanced payments before lessons?

This is the tutoring industry 'norm'. Lessons are planned in advance so any preparation has already occurred. Advanced payment also encourages commitment. It means the slot you have paid for is guaranteed.

What is your availability like?

This is a very popular question. It is far easier to click on the '[Book Online/ Prices](#)' link. Then click on the 'Next Availability' button. Any date with a dot underneath shows whether there are any available times. This saves on back and forth communication trying to find a mutually agreed date and time. Please ring if you need any guidance.

How much do you charge?

It is far easier to click on the '[Book Online/ Prices](#)' link. After that, click on the service you require. The price will be displayed. Alternatively add the service to the cart and you will see the price there. Please ring if you need any guidance.

Generally speaking, lesson prices vary depending on the length of each lesson, how many lessons are booked in one go and how much commitment you have. For instance, a single hour lesson will be much more expensive than (how much a single lesson would cost as part of) a block of four hourly lessons. The average hourly lesson price is £30 if booked as part of a block. If you are willing to commit to a set of dates then the price (per lesson) is much more economical in the long run. Group lessons are much cheaper.

Can I pay by cash or bank transfer?

You can pay for lessons using whichever payment option you wish. This includes cash (if you are local to Leeds) or a bank transfer. You can still book your lessons using the online booking system. A special code can be sent to you. Other options include entering your card details, Apple Pay or [PayPal](#).



Do you offer trial lessons?

Trial lessons are not offered. Why not [book a free introduction](#)?! This is not a trial lesson but does give the opportunity to discuss your tutoring requirements. Alternatively, [visit the blog](#) to get a flavour of my approach and teaching style.

Do you allow reschedules?

Most one to one lessons can be rescheduled on occasion. You are kindly required to do so at least 24 hours before the lesson. If it is less than 24 hours in advance then you still may be charged. This is so that the slot can be offered to another student. If there starts to be a pattern then the student should choose a more flexible booking option or perhaps book a single lesson at a time.

Can I share your details with other students or families?

Absolutely, please do! As an independent tutor, the best way I get students is through word of mouth. Please don't keep my details a secret! I really appreciate it when past or current students pass on my credentials to others who are looking for tuition. If wasn't for this method, I wouldn't be able to keep going. Thank you in advance!